



20th February 2025

Dear Parents/Carers,

### Epraise

As you know we are transitioning to BromCom over the Half Term break. Part of this transition includes the shut down of Epraise and the introduction of a new parent app 'My Child At School'. You will be able to continue accessing Epraise on a 'read only' basis for a while, however no new information will appear on there and so we would recommend you delete your Epraise app today.

### My Child At School

In its place we will be using My Child At School (MCAS) which you can download on any major platform. You can also access this in your browser here - <https://www.mychildatschool.com/>

You should have received an invitation email this afternoon which you can use to set up your account. The invitation email will have been sent to the email we hold on file for you. Invitation links expire within 24 hours of being sent therefore, we kindly ask that you promptly set up your account to ensure you have access. The link you receive is connected to your students account, please do not forward it on to other parents/carers. If the link expires, or you did not receive it, you are able to request a new one using the 'Forgot Password' button on the MCAS site/app.

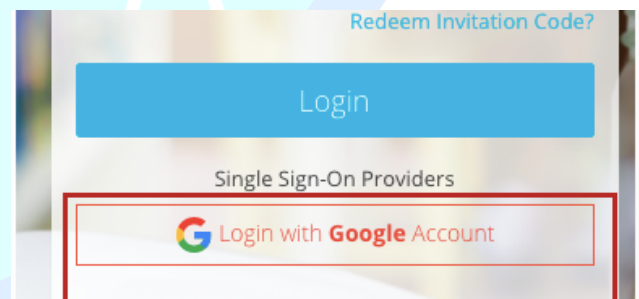
For assistance navigating the MCAS app or web platform, please refer to the online guide for parents/carers available here: <https://docs.bromcom.com/article-categories/for-parents/> . While we get the system up and running, some of the app's functionality will be switched off, we will roll out new modules as we get them set up and ready to go. If you need any further support, please contact us via [ETA-Data@bestacademies.org.uk](mailto:ETA-Data@bestacademies.org.uk) . We will endeavour to respond to your query in a timely manner however, a response may take slightly longer than the usual 48 hours whilst we work to resolve any issues with accounts or processes.

### Communication

We will continue to communicate with you via email and text messages, but with this new app we do have the option of sending messages and notifications through the app. Please enable notifications from My Child At School to ensure you don't miss any of these communications. Student reports, exam timetables, and other information will be available to view within the app so please ensure you are connected.

### BromCom Student App

Students will use the BromCom student app and not the MCAS app. Student accounts have been created using their school Google accounts, they should be able to login by clicking the 'magic link' option. They will be asked to enter the school ID which is 15373 and their school email address. This will then send them a link in an email to access their account. They will need to be logged into their school Google account on their device, they can then select 'Login with Google Account'.



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Principal: Mrs Joanne Young



Students will still be able to access Epraise for a short while, however we suggest they delete the app as no new information will be added to it moving forward.

For assistance navigating the 'BromCom Student App' or web platform, please refer to the online guide for parents/carers available here: <https://docs.bromcom.com/article-categories/for-parents/> .

You may notice when reading through the help guides or navigating the app that there are some features not visible on your app, we may decide to introduce these in the future however we are sticking with core functionality for the initial launch.

Please continue to use ParentMail for dinner-money top ups and trip payments.

Kind regards

**Mr R Kirkman - Assistant Principal - Assessment & Data**

