



19th December 2025 - MCAS Payments

Dear Parent/Carers,

Over the Christmas holidays we will be transitioning all of our payment systems from ParentMail over to the My Child At School (MCAS) app. The goal has been to reduce the number of apps that parents are required to use and this is the final step. From January, everything parents need will be in the MCAS app.

From Monday 5th January, all payments for your child will be taken via MCAS. This will include your child's dinners, trips, wrap-around care, and other events.

Over the holidays we will be moving any dinner money from your ParentMail account to your MCAS account. This will mean that any positive balances will still be available to your child on their return after the holidays.

From Monday 22nd December you will not be able to make any new payments to ParentMail. Any payment plans or automatic top-ups will be cancelled. On Friday 2nd January, we will enable online payments in MCAS. You will be able to make one off payments and set up new payment plans.

School trips will now be listed in the clubs & trips module on MCAS. Any payments you have already made for trips will be carried over. You will be able to see your remaining balances from January and continue paying via MCAS.

Our wrap-around care services will be moved over to MCAS and we will give more information about that transition in the new year. Moving forward, registration and payments will be made through the MCAS app.

If you are not currently registered for the MCAS app, please find details on how to sign up below, along with a short guide on adding dinner money for your child.

If you have any issues or questions, please contact eta-data@bestacademies.org.uk

Yours sincerely,

Rhys Kirkman
Assistant Principal

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Principal: Mrs Joanne Young





My Child At School - Parent App

To keep up to date with what your child is getting up to at school, we have a parent app called My Child At School. This can be accessed via a web browser at www.mychildatschool.com, or you can download the mobile app from all major app stores.

To login for the first time, click 'Reset Password' and enter your email address. You will be sent a link to enable you to set a new password and access the app.

The email address you use to login must be the email address we have on our records for you.

For assistance navigating the MCAS app or web platform, please refer to the online guide for parents/carers available here:

<https://docs.bromcom.com/article-categories/for-parents/>

For support please email eta-data@bestacademies.org.uk

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How to Add Dinner Money

- Go to MCAS and open the Dinner module
- In the top right you will see the current balance
- At the bottom of the screen you will see the Add dinner money option

- Enter the amount you wish to top up and click add to basket
- For first payments you will need to add a new address to your account
- Once on the next page simply enter your card details or pay with Apple/android pay.
- If you go back to the Dinner option you will see this reflected in the balance on the top right of the screen.

Available Dinner Money **£5.96**

Enter amount you would like to add to dinner wallet

Add to Basket

Dinner **£ 5.96**

Ordered Payments

From **04/12/2025** To **19/12/2025**

19	Dec	 e-payment	£-5.00
18	Dec	 Dessert	£0.70
18	Dec	 £2.10 (C)	£2.10
18	Dec	 Water 500ml	£0.50
18	Dec	 Pastry	£0.80

Add Dinner Money

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